



App Guide **Existing Users**



Key Actions

To get the best experience please ensure you do the following



Update the App



We update the app regularly with feature improvements and bug fixes



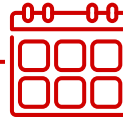
Ensure your child is in the correct classroom

Lunches will be delivered to the class that is selected on the app



Update your child's allergens

Allergen blocking only works if the allergens have been selected

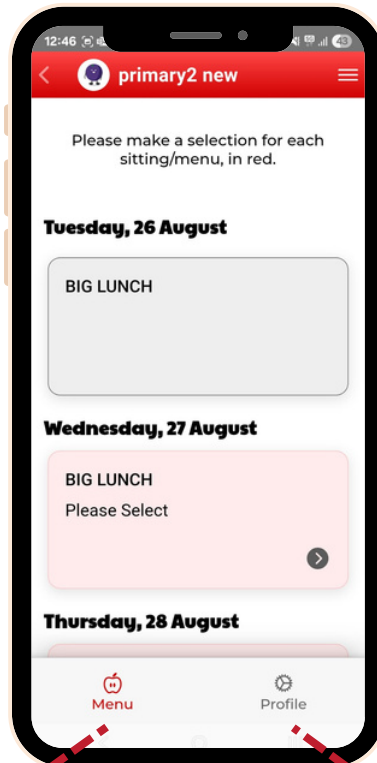


Order for 3 full weeks

Orders will rollover but as our menu is on a 3 week cycle you need to order for 15 consecutive days.

Main Screen

Once you have completed your account setup your app will automatically load on the menu screen



Menu Screen

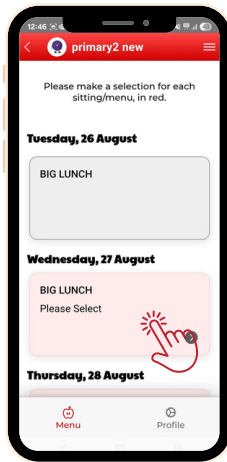
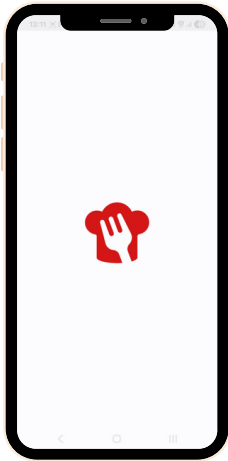
From the menu screen you can place, change and cancel orders.

You can also view dietary and nutritional information

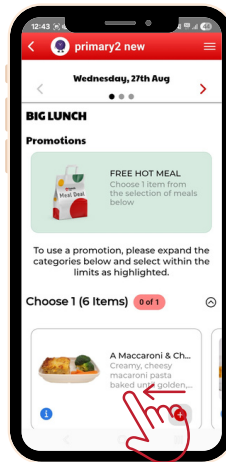
Menu Screen

From the profile screen you can change child classes, update allergens, change language and edit details.

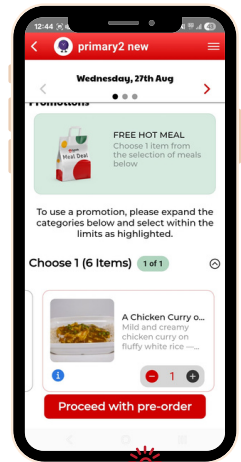
Placing an Order



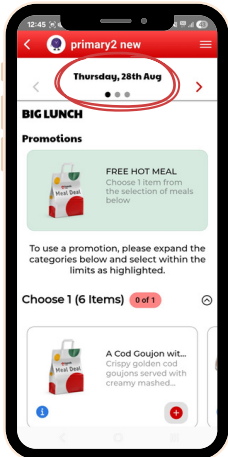
Select Day



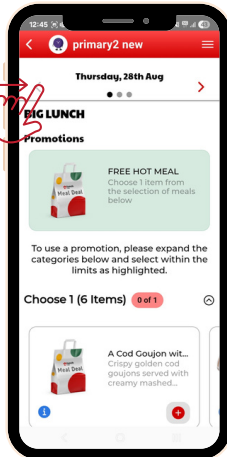
Swipe left to view options



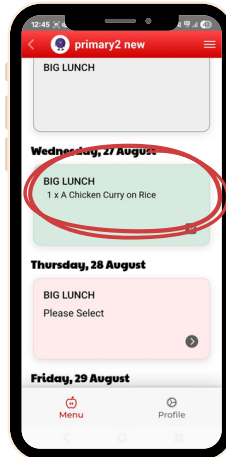
Make your selection and click ~~Proceed~~ with order



You will be moved forward to the next day



You can also swipe right at the top left to return to the menu screen

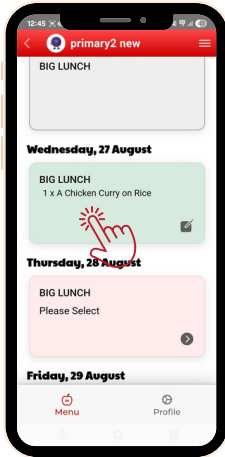


The order you placed will show up on the screen

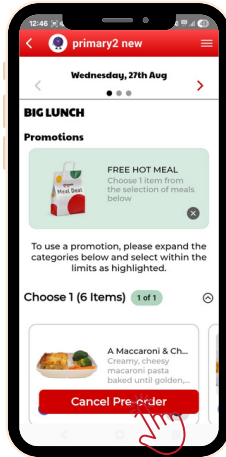


We operate 3 week menu cycle with roll-over ordering. You will need to place orders for 15 consecutive

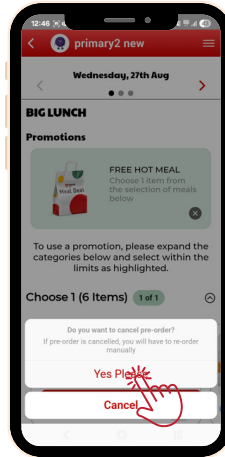
Cancel or Change Order



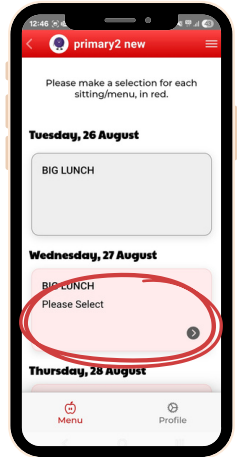
Tap on the day you wish to cancel or change the order for



Click cancel order

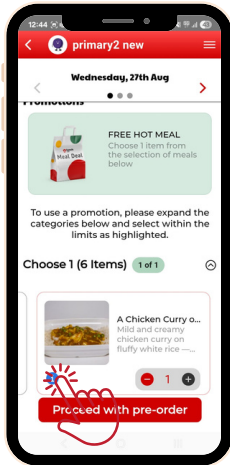


Confirm cancellation.
You will be able to place a different order or return to menu

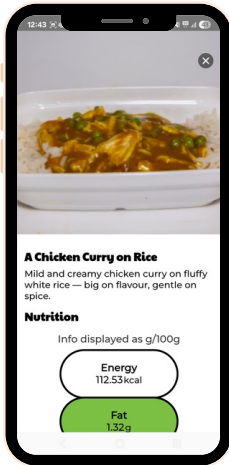


The order for the day has been removed

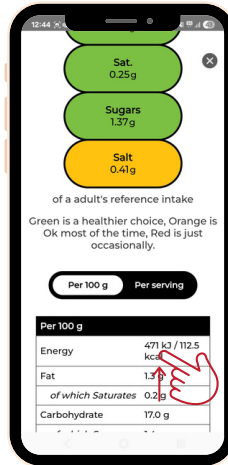
Recipe information



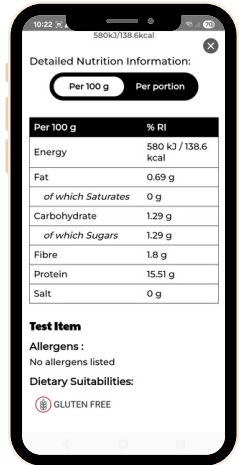
Tap on the blue info icon to see all recipe info



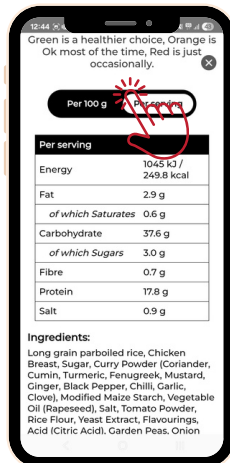
The info screen will open



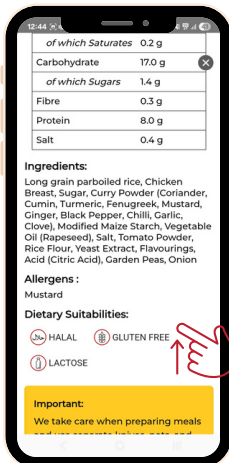
Scroll to see traffic light info



Scroll to see full nutritional info per 100g



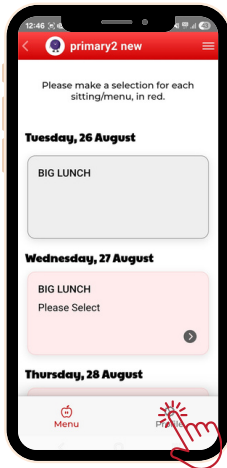
Click per serving to see info per serving



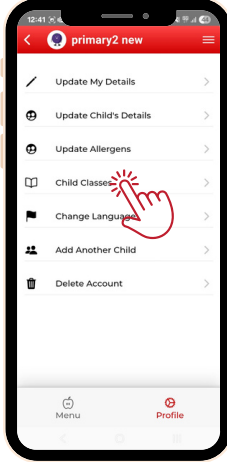
Scroll to see, allergens ingredients and dietary suitabilities

If all dietary information is not visible on your app you will need to update to the newest version

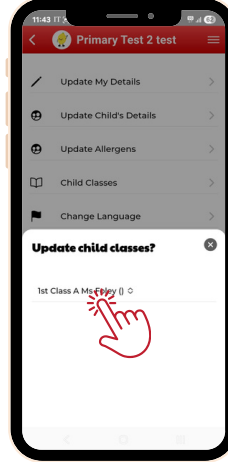
Update Class



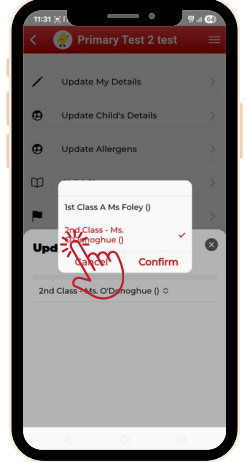
Click profile icon



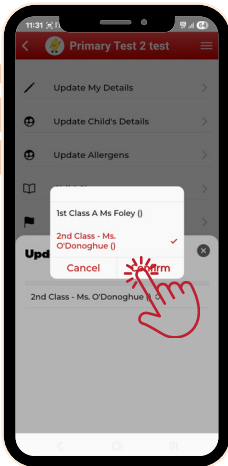
Click child classes



Click class to open list



Select class you wish to move child to

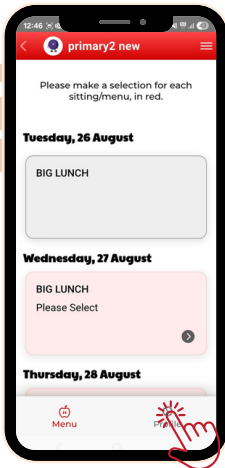


Click confirm

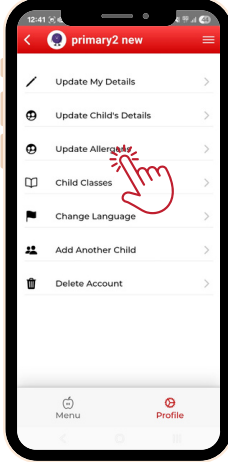


If your child is not allocated to the correct class they may not receive their lunch

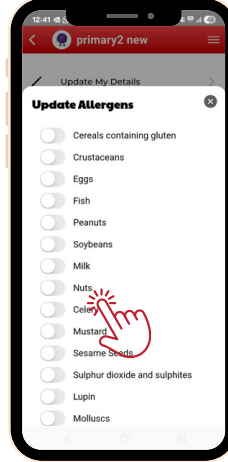
Update Allergens



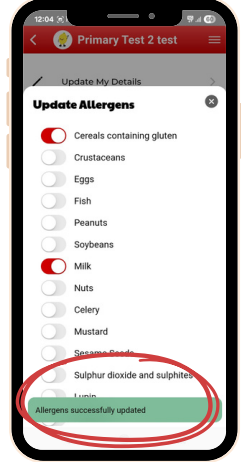
Click profile icon



Click update allergens

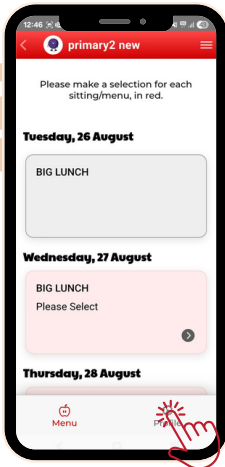


Select the allergens as required

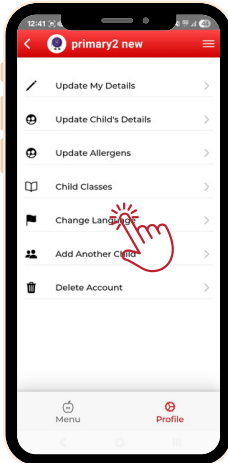


Allergens have been updated

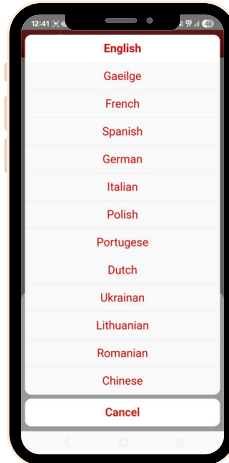
Update Language



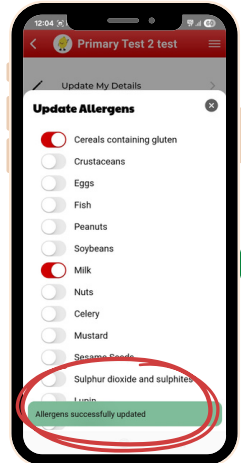
Click profile icon



Click change language



Select your language



Allergens have been updated

Support



If you need assistance with the app please email
our dedicated support line

cashless@schoolfoodcompany.ie

Please provide as much information as possible,
including screenshots, to ensure a swift resolution.

Click the avatar at
the top right to
access the most
helpful account
information if you
need support

